

TelCove Operations, LLC
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Section 4 - INTRALATA/INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

4.2.5 TOLL FREE SERVICE FEATURES (Cont'd)

C. Features for Dedicated Toll-Free (These features are only available on Dedicated Toll Free) (Cont'd)

3. Route Advance

This feature routes overflow calls to another dedicated circuit (On-net Route Advance) or to local lines (Off-net Route Advance). On-net allows 800 calls that incur a busy or out-of-service condition on a dedicated trunk group to reroute to an alternate dedicated trunk group. This eliminates hang-ups and potential lost business.

4. Uniform Call Distribution (UCD)

This feature permits a uniform distribution of incoming calls among available 800 service access lines within a trunk group. UCD helps alleviate excessive call traffic on first circuits or business lines by distributing particular toll-free calls over a toll-free trunk group. It also can be used to track calls to each circuit and then distribute traffic evenly.

D. Enhanced Features for Dedicated Toll Free

1. DNIS Routing

Enhanced DNIS can be used to route a single 800 number to multiple destinations within a single trunks/service group, and is used in conjunction with other enhanced features.

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Cancelled effective 03/11/2021.