

TelCove Operations, LLC
NY P.S.C. Tariff No. 1
Initial Effective Date: January 13, 2017

Leaf: 109
Revision: 0
Superseding Revision: 0

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.2 ADVANCED CUSTOM CALLING SERVICES

5.2.1 General

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all Advanced Custom Calling services. Transmission levels may not be sufficient in all cases.

5.2.2 Description of Features

A. Caller ID Name and Number ID

Caller ID Name and Number automatically display a caller's name and number, if available, on the user's station and display.

B. Automatic Callback

The Automatic Callback feature allows a customer to automatically Callback the last number dialed. This is accomplished by the customer activating a code. The network periodically tests the busy/free status of the called line for up to 30 minutes until both lines are found free and then Callbacks the call for the customer.

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Cancelled effective 03/11/2021.