

TelCove Operations, LLC  
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Section 4 - INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

4.2.3 LONG DISTANCE FEATURES

The following features are available for all types of long distance services mentioned above.

A. Account Codes

Account Codes enable businesses to categorize long distance charges for purposes of cost allocation and control. TelCove customers have the ability to assign a different number code to each department, product, client, etc., allowing long distance charges to be billed back accordingly. Account Codes are one to five digits long and are available in the following types:

1. Verified Customer LD Account Codes-These codes are assigned by the customer, but managed by the carrier. These codes must be entered for the call to be completed.
2. Verified TelCove LD Account Codes-These codes are pre-assigned and managed by the carrier. The code must be dialed for the call to be completed.
3. Non-Verified LD Account Codes-These codes are set and managed by the customer. The code must be dialed for the call to be completed.

B. Operator Services

All long distance "O" originated calls are routed to long distance operators. A third party handles the actual operator services functions and directly bills the calling customer. The calls are branded by the operator services company and this brand may differ based upon which regional center actually processes the call. The services offered include:

1. Collect Calls – automated or operator assisted
2. Third Number Billing – billed to another number if BNS or verbally approved
3. Person-to-Person – automated or operated assisted

C. Directory Assistance

TelCove offers and bills for directory assistance on a per call basis.

See Rate Schedule in Section 12 of this Tariff.

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