

TelCove Operations, LLC  
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### EXPLANATION OF TERMS (Cont'd)

#### LOCAL CALLING AREA

The area, consisting of one or more central office districts, within which a subscriber for exchange service may make telephone calls without a toll charge.

#### LOCAL SERVICE

Telephone exchange service within a local calling area.

#### LOOP START

Describes the signaling between the terminal equipment or PBX/key system interface and the Company's switch. It is the signal requesting service.

#### LOOPS

Segments of a line which extend from the serving central office to the originating and to the terminating point.

#### MESSAGE RATE SERVICE

A type of exchange service provided at a monthly rate with an additional charge for local calling based on the usage of the local network. One completed call is equal to one message.

#### MOVE

The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

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Cancelled effective 03/11/2021.