

TelCove Operations, LLC
NY P.S.C. Tariff No. 1
Initial Effective Date: January 13, 2017

Leaf: 150
Revision: 0
Superseding Revision: 0

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.12 CUSTOMER REQUESTED SERVICE SUSPENSIONS

5.12.1 General

At the request of the customer the Company will suspend incoming and outgoing service on the customer's access line for a period of time not to exceed one year. The equipment is left in place and directory listings are continued during the suspension period without change. At the customer's request the Company will provide the customer with an intercept recording referring callers to another number.

5.12.2 Rates and Charges

The company will assess a lower monthly rate for Customer Requested Service Suspension as noted below. However, any mileage charges, monthly cable charges or monthly construction charges are still due, without reduction during the period of suspension.

<u>Period of Suspension</u>	<u>Charge</u>
- First Month or Partial Month	Regular Monthly Rate (no reduction)
- Each Additional Month (up to the one-year limit)	½ Regular Monthly Rate

By: General Counsel – Regulatory Policy
1025 Eldorado Boulevard
Broomfield, CO 80021

Cancelled effective 03/11/2021.