

TelCove Operations, LLC
NY P.S.C. Tariff No. 1
Initial Effective Date: January 13, 2017

Leaf: 161
Revision: 0
Superseding Revision: 0

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.17 INTEGRATED ACCESS SERVICE (IAS)

IAS is a communications service that provides a combination of local and data services to small and medium businesses using on-net services. The Customer must purchase, at the same customer location, local exchange access services, (measured or flat-rated), and Dedicated Data Bandwidth services from the Company.

IAS allows a Customer to integrate voice and data services on a single high capacity facility. The standard configuration involves having a single DS-1 to the Customer's premise. The Customer selects a package of 5-8, 9-12, 13-16, or 17-20 voice lines for local exchange access. The balance of the facility's capacity is available for data applications.

One-year, Two-year, and Three-year service term packages are available -- Customer must, at a minimum, sign a one-year service term agreement to qualify for IAS pricing. The rates herein are for multi-line business service, the Dedicated Data Bandwidth connection, and appropriate End User Common Line Charges (EUCL). Per minute charges associated with IAS will be measured usage, if applicable.

A. Basic Voice Line Features:

Each IAS voice line includes the following features with no additional monthly recurring charges:

- Call Forwarding Busy
- Call Forwarding Don't Answer
- Call Forwarding Variable
- Call Waiting Terminating
- Caller ID Name and Number
- Directory Listing
- Speed Call One Digit (8 numbers)
- Three Way Calling
- Touch Tone

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Cancelled effective 03/11/2021.