

TelCove Operations, LLC
NY P.S.C. Tariff No. 1
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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.4 SERVICE AND PROMOTIONAL TRIALS (Cont'd)

5.4.2 Regulations (Cont'd)

- D. Customers can subscribe to any service listed as part of a Promotional Trial and not be billed the normal Connection Charge. The offering of this trial period option is limited in that a service may be tried only once per customer, per premises.
- E. The Company retains the right to limit the size and scope of a Promotional Trial.

5.5 BUSY VERIFICATION AND INTERRUPT SERVICE

5.5.1 General

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

5.5.2 Rate Application

- A. A Verification Charge will apply when:
 - 1) The operator verifies that the line is busy with a call in progress,
or
 - 2) The operator verifies that the line is available for incoming calls.

By: General Counsel – Regulatory Policy
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Cancelled effective 03/11/2021.