Status: CANCELLED Received: 12/14/2016 Effective Date: 01/13/2017

TelCove Operations, LLC

NY P.S.C. Tariff No. 1

Initial Effective Date: January 13, 2017

Leaf: 145

Revision: 0

Superseding Revision: 0

## Section 5 – SUPPLEMENTAL SERVICES (Cont'd)

## 5.10 VOICE MAIL SERVICE (Cont'd)

## 5.9.1 Voice Messaging (Cont'd)

- 4. Auto Attendant (Per Menu) This feature routes calls according to preset directives employing a transfer tree accessed through the telephone keypad. Caller can transfer to department menus, end users, bulletin board, fax service, or dial-by name directory.
- 5. Unified Messaging This feature enables subscribers to store their voice, fax, and email messages in one mailbox which can be accessed through a web interface or through a telephone interface.
- 6. Submailboxes This feature enables customer to attach up to four mailboxes to one main mailbox.

## 5.9.2 Recurring and Nonrecurring Charges See Rate Schedule in Section 12 of this tariff.

By: General Counsel – Regulatory Policy 1025 Eldorado Boulevard Broomfield, CO 80021