

TelCove Operations, LLC
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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.9 VOICE MAIL SERVICE

5.9.1 Voice Messaging

Provides users with an electronic voice messaging system, which answers calls when users are on the phone or away from their desk. The voice messaging packages and features are as follows:

1. Voice Mail

A. Voice Mail Features

1. Message Waiting Indication – This feature notifies subscriber of a message stored in saved message bin.
2. Remote Mailbox Access – This feature allows subscriber to retrieve voice mail messages from a remote location.
3. Deleted Message Bin – This feature gives subscriber access to deleted messages for up to seven days.
4. Speed Call – This feature allows subscriber, while listening to a voice mail message, to automatically outdial to the phone number of the person who left the message.

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Cancelled effective 03/11/2021.