

TelCove Operations, LLC
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Section 5 – SUPPLEMENTAL SERVICES (Cont'd)

5.9 VOICE MAIL SERVICE (Cont'd)

5.9.1 Voice Messaging (Cont'd)

1. Voice Mail (Cont'd)

A. Voice Mail Features (Cont'd)

5. Message Sending – This feature allows subscriber to record a message and send it to another mailbox in the system
6. Group Messaging – This feature allows subscriber to record a message and forward it to a group of mailboxes in the system.
7. Future Delivery – This feature allows subscriber to record a message and forward it to one or more mailboxes in the system at a specified time.
8. VoiceCall notification of messages – This feature notifies subscriber via phone of messages as they arrive.
9. Call Forwarding – This feature redirects attempted terminating calls to another customer-specific line.

B. Basic Voice Mail Package – This package includes message waiting indication, remote mailbox access, and a deleted message bin.

C. Enhanced Voice Mail Package – This package includes extra mailbox capacity, with unlimited number of saved messages for an unlimited time, and an additional message notification option.

2. Pager Notification – This feature pages subscriber upon receipt of any new message or urgent message.

3. Fax Mail – This feature holds the excess in-coming faxes until they can be successfully delivered. It also sends in-coming faxes to remote faxes.

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Cancelled effective 03/11/2021.