

TelCove Operations, LLC
NY P.S.C. Tariff No. 1
Initial Effective Date: January 13, 2017

Leaf: 141
Revision: 0
Superseding Revision: 0

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.7 DIRECTORY ASSISTANCE SERVICE (Cont'd)

5.7.3 Directory Assistance Call Completion (Cont'd)

5.7.3.2 Regulations (Cont'd)

- e. The following customer groups are not offered the completion service:
 - Payphone Lines
 - Hospitals
 - Hotels/Motels
 - Prisons/Inmates
 - Wide Area Telecommunications Service (WATS)
 - Mobile
 - Interexchange Carriers
- f. Alternate billing (such as collect, bill to third number, or calling card options) is not available.
- g. Directory Assistance Call Completion will be furnished only where appropriate facilities are available.

By: General Counsel – Regulatory Policy
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Cancelled effective 03/11/2021.