

TelCove Operations, LLC  
NY P.S.C. Tariff No. 1  
Initial Effective Date: January 13, 2017

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Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.10 TELECOMMUNICATIONS SERVICE PRIORITY PROGRAM (Cont'd)

8.10.3 Responsibilities of the End-User (Cont'd)

- E. Pay the Company any authorized costs associated with priority services.
- F. Report to the Company any failed or unusable services with priority levels.
- G. Designate a 24-hour point of contact for each TSP request and apprise the OPT.
- H. Cooperate with the OPT during reconciliation (comparison of NS/EP service information and resolution of any identified discrepancies) and revalidation.

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By: General Counsel – Regulatory Policy  
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Cancelled effective 03/11/2021.