Status: CANCELLED Received: 12/14/2016 Effective Date: 01/13/2017

TelCove Operations, LLC

NY P.S.C. Tariff No. 1

Initial Effective Date: January 13, 2017

Leaf: 30

Revision: 0

Superseding Revision: 0

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.1 Obligations of the Company (Cont'd)

The Company will provide residential services to an applicant within 5 business days of a completed oral or written application for service (or such latter time as specified by the applicant.

A Customer that moves to a different dwelling within the Company's service area and within 12 months, requests telephone service, shall be elgilble for the same service arrangements as previously given, provided that services the Customer received from the Company previously were not terminated due to nonpayment more than 10 days prior to the request for service.

The Company reserves the right to refuse an application for service made by a present or former customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.

By: General Counsel – Regulatory Policy 1025 Eldorado Boulevard Broomfield, CO 80021

Cancelled effective 03/11/2021.