

PSC NO: 4 TELEPHONE
Citizens Telecommunications Company of New York, Inc.
d/b/a Frontier Communications of New York
Initial Effective Date: December 20, 2016

Section: 6 Leaf: 2
Revision: 1
Superseding Revision: 0

SECTION 6 – MISCELLANEOUS SERVICES

A. LIFELINE TELEPHONE SERVICE (cont'd)

1. Description (cont'd)

- e. Toll blocking functionality is offered at no charge to those Lifeline customers who request this service.
- f. No customer deposit is required from a Lifeline customer if optional toll blocking is added to the customer's line at no charge.
- g. Locality charges are waived for Lifeline customers.

2. Regulations

- a. These services are restricted to low income residential subscribers. A consumer's household income must be at or below 135% of the Federal Poverty Guidelines for a household of that size; or
- b. To qualify for lifeline service a subscriber must be a recipient of benefits from at least one of the following Entitlement Programs administered by the New York State Office of Temporary and Disability Assistance (OTDA):

Medicaid;
Supplemental Nutrition Assistance Program (Food Stamps or SNAP);
Supplemental Security Income (SSI);
Federal Public Housing Assistance (FPHA);
Low-Income Home Energy Assistance Program (LIHEAP);
Temporary Assistance to Needy Families (TANF);
National School Lunch Program's Free Lunch Program;
Bureau of Indian Affairs General Assistance;
Tribally-Administered Temporary Assistance for Needy Families (TTANF);
Food Distribution Program on Indian Reservations (FDPIR);
Head Start (If income eligibility criteria are met) or;
State Assistance Programs (if applicable)
Veterans Pension (T)
Survivors Pension (T)

- c. In addition to meeting the qualifications provided above a qualifying low-income consumer must not already be receiving a Lifeline service, and there must not be anyone else in the subscriber's household subscribed to a Lifeline Service.

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