

Time Warner Cable Information Services (New York), LLC
d/b/a Time Warner Cable
P.S.C. No. 3 – Telephone
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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.3 Business Voice Service (Cont'd.) (T)

F. Business Group Feature Package

1. Description

A set of features which allow a group of telephone numbers to share calls and special calling features for greater productivity. The package is composed of 4 features which are automatically provisioned and 3 features which can be added by the user via our online portal.

a. Standard Features

- Extension Dialing – ability to dial any Business Voice Service telephone number in the Business Group with just the last 4 digits of the telephone number (T)
- Group Speed Dial – allows any number of the group to make calls from a common (shared) speed dial list
- Direct Outward Dial – provides the ability to make a call outside the business group
- DID Distinctive Ringing – provides a unique ring for calls from within the group vs. from outside the group.

b. Optional Features

- Call Park and Retrieve – provides the ability to park and retrieve call from any station within the business group
- Directed Call Pick-Up – enables a member of the group to answer a call ringing on any other line in the group by dialing a code
- Call Hold – allows the user to put an active call on hold and then make another call.

Issued By: Vincent M. Paladini, Assistant Secretary
60 Columbus Circle, New York, NY 10023