

Time Warner Cable Information Services (New York), LLC
d/b/a Time Warner Cable
P.S.C. No. 3 – Telephone
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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.3 Business Voice Service (Cont'd.)

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C. Custom Calling Features (Cont'd.)

25. Inbound/Outbound Call Restriction Options

Restricts inbound or outbound calls; allows the Customer to receive collect and/or Third Party calls; and allows the Customer to opt to disallow certain outbound calls: International, 900, both international + 900/976, all chargeable calls such as 411, 900, international, operator assisted and directory assistance.

26. Selective Call Forward

Screens each incoming call to determine whether the telephone number should receive forwarding treatment. Any match between the user defined list of telephone numbers and the incoming call number will be forwarded as specified by the customer. All other calls are completed normally (no forwarding).

27. Selective Call Rejection

Allows the subscriber to screen incoming calls; if a telephone number is on the user defined list, the call will be blocked. Blocked calls will receive a treatment message stating that their call cannot be accepted by the called party. All calls from telephone numbers not on the list will be completed.

28. Suspended Line

Allows the Customer to block both inbound and outbound calls for the phone line. The only outbound call allowed is 911.

29. Verified Account Codes

Allows customers to track calls by project, department, or other category. User specifies the number of digits to be captured (2 – 16). When a call is made from a telephone number with verified account codes, the user is prompted to enter the code. The system will validate the number of digits and check the code against the user defined list. If the code is not on the list, the call will not be completed.

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