

Time Warner Cable Information Services (New York), LLC  
d/b/a Time Warner Cable  
P.S.C. No. 3 – Telephone  
Effective Date: December 14, 2016

Leaf: 59.1  
Revision: 1  
Superseding Revision: 0

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

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SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.3 Business Voice Service (Cont'd.)

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C. Custom Calling Features (Cont'd.)

16. Caller ID – Custom

Allows Users to determine the name and phone number that displays to people receiving a call from the Customer to their Caller ID. The Calling Line Identification (CLID) must be a number selected from the Customer account.

17. Do Not Disturb (DND)

Allows Customers to set their phone line status as unavailable. All calls to the line receive a busy signal.

18. Hotline

Allows the subscriber to modify the Customer's phone line so that anytime the phone is picked up (goes off-hook) it will automatically dial a number that the Customer has pre-defined in Voice Manger.

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