

Time Warner Cable Information Services (New York), LLC
d/b/a Time Warner Cable
P.S.C. No. 3 – Telephone
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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D)

3.1.3 Business Voice Service (Cont'd.)

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C. Custom Calling Features

There are no additional charges for the features listed below. Customers may add or remove features at any time. Voice Mail is available for an additional monthly per line charge.

1. Three-Way Call Transfer

Allows a User to add a third party to an existing two party call or to transfer the call to another phone number.

2. Anonymous Call Rejection

Blocks unwanted calls from callers who restrict sending caller ID information.

3. Call Forward

Allows all calls to be forwarded to a specific phone number (excluding international terminations).

4. Cancel Call Forward

Cancels the forward feature and returns call to User handset.

5. Call Forward Busy

Sends calls to an alternate number when the Customer's line is busy. No reminder ring is provided to the Customer and no announcement is provided to the calling party

6. Call Forward No Answer

Sends calls to an alternate number when the Customer's line is unanswered after a specified number of rings. No reminder ring is provided to the Customer and no announcement is played to the calling party.

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