

Time Warner Cable Information Services (New York), LLC
d/b/a Time Warner Cable
P.S.C. No. 3 – Telephone
Effective Date: December 14, 2016

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D)

3.1.3 Business Voice Service (Cont'd.)

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C. Custom Calling Features (Cont'd.)

7. Call Logs

Allows Customers to view the details of their most recent calls. Calls are broken up into three (3) categories: Missed Calls, Dialed Calls, and Received Calls.

8. Call Return - *69

Allows Customers to call the last number that called their BCP phone line through the use of a feature access code.

9. Call Scheduler

Allows Users to maintain additional control of their features via Voice Manager by establishing advanced settings in their Call Scheduler (e.g. time of day/day of week) for features to be active. Up to three (3) User Configurations can be established but only one (1) can be active at a time.

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