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MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services

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## **ACCESS SERVICES**

- 3. ORDERING OPTIONS FOR SWITCHED ACCESS SERVICE (Cont'd)
  - 3.2 Access Order (Cont.)
    - 3.2.1 Access Service Date Intervals (Cont.)
      - 3.2.1.1 <u>Standard Interval</u>: The Standard Interval for Switched and Special Access Service will be 10 business days from the Application Date. This interval only applies to standard service offerings for a Customer which is at locations where there are pre-existing facilities to the Customer Premises. Access Services provided under the Standard Interval will be installed during Company business hours.
      - 3.2.1.2 <u>Negotiated Interval</u>: The Company will negotiate a Service Date interval with the Customer when:
        - The Customer requests a Service Date before or beyond the applicable Standard Interval Service Date; or
        - There is no existing facility connecting the Customer Premises with the Company; or
        - 3) The Customer requests a service that is not considered by the Company to be a standard service offering (for example, if Additional Engineering is required to complete the order); or
        - 4) The Company determines that Access Service cannot be installed within the Standard Interval.

The Company will offer a Service Date based on the type and quantity of Access Services the Customer has requested. The Negotiated Interval may not exceed by more than six months the Standard Interval Service Date, or, when there is no Standard Interval, the Company offered Service Date.

All services for which rates are applied on an Individual Case Basis are provided with a Negotiated Interval.

3.2.2 Access Service Request Modifications: The Customer may request a modification of its ASR prior to the Service Commencement Date. All modifications must be in writing using the industry ASR process. The Company, in its sole discretion, may accept a verbal modification from the Customer. The Company will make every effort to accommodate a requested modification when it is able to do so with the normal work force assigned to complete such an order within normal business hours. Charges for access service order modification will apply as set forth below, on a per occurrence basis.

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