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PSC NO: 18 TELEPHONE Frontier Communications of Seneca Gorham, Inc. Effective Date: January 22, 2017

Revision: 1 Superseding Revision: 0

Leaf: 3

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Section 2

SECTION 2 - SERVICE CHARGES

A. SERVICE CHARGES (cont'd)

- 1. Definitions (cont'd)
 - g. Line Change Charge

A Line Change Charge applies, per line, to each change in type, grade or class of service and to each change of telephone number and for each restoral from temporary suspension of business or residence service.

h. Network Interface Jack Installation Charge

A Network Interface Jack Installation Charge applies to the provisioning of a jack at the demarcation point of the customer's premises if requested to do so by the customer.

- I. Subsequent Order Charge
 - 1. A Subsequent Order charge applies for work performed by the Company in connection with receiving, recording and processing of customer requests when only change in Company records are involved.
 - A Subsequent Order Charge does not apply to an order placed at the same time in which a Service Order Charge applies. One charge applies for all records changed, if ordered at one time for the same customer at the same premises.
 - 3. Subsequent Order Charges apply to the following:
 - Addition of directory listings;
 - Change in listed name, except changes resulting from death, change of marital status or court order;
 - Change of address, except deletions or partial omissions;
 - · Change to or from Dual Name Listing;
 - Change of billing party;
 - Request to provision WATS Message Detail to business customers;
 - Requests to establish Dial-A-Visit and Special Billing Detail

Pricing and Tariff Manager, 21 West Ave, Spencerport, NY 14559

Cancelled by 2 Rev. Leaf No. 3 Effective 02/13/2017 Effective date postponed to 02/13/2017. See Supplement No. 1.