

PSC NO: 18 TELEPHONE
Frontier Communications of Seneca Gorham, Inc.
Effective Date: January 22, 2017

Section 2 Leaf: 4
Revision:1
Superseding Revision: 0

SECTION 2 – SERVICE CHARGES

A. SERVICE CHARGES (cont'd)

2. Applications

a. Installment Billing

Residence customers may elect to pay their service connection and other non-recurring charges associated with service orders in monthly installments for up to a three month period. When installment billing is requested, it will be applied to all non-recurring charges associated with a given service order, subject to the following:

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a. Installment billing may be used only by residence customers.

b. Charges will be billed in three monthly installments unless the customer chooses a shorter payment period.

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c. A customer may not pay a portion of the charges and then request installment billing for the remaining charges.

d. More than one installment plan may be in effect for the same customer at the same time.

e. If a customer disconnects service during the installment payment period, all unbilled charges will be included in the final bill rendered.

f. Installment billing payments will continue even though an account is temporarily suspended.

g. No interest or carrying charges will be applied to the outstanding balance during the installment period.

h. A customer may elect to pay the unbilled charges before the expiration of the installment plan.

Pricing and Tariff Manager, 21 West Ave, Spencerport, NY 14559