

MCImetro Access Transmission Services Corp.  
d/b/a Verizon Access Transmission Services  
P.S.C. Tariff No. 2  
Effective Date: 01/15/17

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Revision: 0  
Superseding Revision:

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## II. LOCAL EXCHANGE SERVICES (Cont'd)

### 2. Local Operator Assistance<sup>1</sup> (Cont'd)

2.7 Busy Line Verification and Interrupt Service: Busy Line Verification and Interrupt Service, which is furnished where and to the extent that facilities permit, provides the Customer with the following options:

- A. Busy Line Verification: Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.
- B. Busy Line Verification with Interrupt: The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.
- C. Rates: Rates for Busy Line Verification and Interrupt Service, will apply under the following circumstances:

C.1 The operator verifies that the line is busy with a call in progress.

C.2 The operator verifies that the line is available for incoming calls.

C.3 The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.

- 3. Emergency Services. Both Basic and Enhanced 911 (E911): Allows Customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for display at the Public Service Answering Point (PSAP).
- 4. Telecommunications Relay Service (TRS): Enables deaf, hard-of-hearing or speech-impaired persons who use a Text Telephone (TTY) or similar devices to communicate freely with the hearing population not using TTY and visa versa. A Customer will be able to access the state provider to complete such calls.

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<sup>1</sup>Effective on or after October 1, 2016, MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services will no longer offer the following Operator Services features in the United States and internationally: Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, and Collect Call services.

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