SERVICE CLASSIFICATION NO. 9 (Cont'd)

INTERRUPTIBLE TRANSPORTATION RATE (Cont'd)

SPECIAL PROVISIONS (Cont'd)

- 9.13 In the event the Company issues an Operational Flow Order (OFO), the following requirements will remain in effect for the duration of the OFO:
 - a) Gas delivered to Central Hudson's system, less any adjustment determined in accordance with Special Provision 9.4, for a daily balanced customer will be required to be within two percent (2%) of the customer's daily usage, and
 - b) The daily cashout tiering provisions of this Service Classification will be revised such that the first tier will apply to daily over- and under-deliveries greater than 2% up to and including 15%, and
 - c) The Company will not issue an OFO simultaneously for under deliveries and over deliveries.
- 9.14 Effective January 1, 2017, the Company will implement daily communication with each specific customer facility location via email, mobile text messages, fax or phone call, as soon as weather forecasts project outside temperatures to be 20 degrees or below for the upcoming three consecutive days or during times when three days of consecutive customer curtailments occur. Additionally, the Company will contact each specific customer facility location at the end of every curtailment to remind Customers to replenish alternate fuel inventories as needed to maintain minimum levels.