

PSC NO: 14TELEPHONE
Frontier Communications of Sylvan Lake, Inc.
Initial Effective Date: January 22, 2017

Section 2 Leaf: 3
Revision: 1
Superseding Revision: 0

SECTION 2 – SERVICE CHARGES

A. SERVICE CHARGES (cont'd)

3. Applications

a. Installment Billing

Residence customers may elect to pay their service connection and other non-recurring charges associated with service orders in monthly installments for up to a 3 month period. When installment billing is requested, it will be applied to all non-recurring charges associated with a given service order, subject to the following:

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- a. Installment billing may be used only by residence customers.
- b. Charges will be billed in three monthly installments unless the customer chooses a shorter payment period.
- c. A customer may not pay a portion of the charges and then request installment billing for the remaining charges.
- d. More than one installment plan may be in effect for the same customer at the same time.
- e. If a customer disconnects service during the installment payment period, all unbilled charges will be included in the final bill rendered.
- f. Installment billing payments will continue even though an account is temporarily suspended.
- g. No interest or carrying charges will be applied to the outstanding balance during the installment period.
- h. A customer may elect to pay the unbilled charges before the expiration of the installment plan.

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