PSC NO: 14TELEPHONE
Frontier Communications of Sylvan Lake, Inc.
Initial Effective Date: January 22, 2017

Section 6   Leaf: 11
Revision: 3
Superseding Revision: 2

SECTION 6 – MISCELLANEOUS SERVICES

E.   OPERATOR SERVICES – ALL SERVICE AREAS

   2.   Operator Assisted Local Calling Surcharges

      1.   Operator Assisted Local Calling Surcharges apply to coin originated local calls, non-coin originated timed and untimed local calls, local dial-it calls, local Busy Line Verification and Interrupt, Directory Assistance and other station-to-station calls using the assistance of the operator. These charges apply to completed local calls.

      2.   Calling Card calls and special billing calls on which the customer dials the called number are subject to the lower charge than other operator handled calls. Calling Card calls which are exclusively operator handled are charged the Collect Call/Third Number surcharge.

      3.   Operator Assisted Local Calls originated from or billed to a flat rate service result in messages being billed to flat rate customers. When such calls originate from or are billed to message rate service, the calls are not applied against any monthly allowance for local calls.

      4.   Collect Calls to coin telephone and transfers of charges to third numbers which are coin telephones are not accepted.

      5.   The timing of a person-to-person call starts with the establishment of the connection to the person called and the timing ends with the termination of the connection.

      6.   The charges will appear in the toll section of the customer's monthly bill. Each charge includes the surcharge plus any other applicable charges.

      7.   This service is available subject to eh necessary facilities and equipment.

      8.   Rates

            The following surcharges apply in addition to the charges for the calls as set forth in this tariff

1. Collect Call	$2.00	(I)
2. Calling Card (Customer Dialed)	$0.45	
3. Person-to-Person	$3.50	(I)
4. Third Number Billing	$2.00	(I)
5. Operator Assisted Time and Charges	$1.50	
6. Busy Verification	$2.00	
7. Busy Interrupt	$3.00	
8. Station to Station	$2.00	

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