

Network Communications International Corp.
d/b/a NCIC Inmate Phone Service
PSC No. 1 - Telephone
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Leaf 37
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SECTION 4 – INSTITUTIONAL CALLING SERVICES

4.1 Institutional Collect Operator Service

4.1.1 Description

The Company provides Institutional Automated Collect Operator Service to inmates of confinement facilities. Service may be limited by the administrators of the institutions as to availability, call duration or calling scope. Calls are billed to the Called Party. The Called Party must actively accept charges for the call. A per-call service charge applies to each call.

Institutional Collect Operator Service allows inmates to make collect calls to terminating locations anywhere within in the state. An automated system prompts the caller and the called party through user - friendly instructions. The called party must accept responsibility for payment of the charges by dialing the designated digit for acceptance. If a call is not accepted within five (5) seconds of the automated voice recording prompt, the automated recording is replayed a second time. If an acceptance digit is not received five (5) seconds after the second recording is completed, the call is terminated.

Use of the collect calling service is subject to the rules and regulations of the Commission and.

4.1.2 Institutional Collect Operator Service Rates and Charges

(A) Per Minute Usage Rate

	Minimum	Maximum
Per Minute Usage Rate	\$0.60	*

(B) Per Call Charge

	Minimum	Maximum
Per Call Charge	\$3.00	*

*At no time will NICIC bill a higher rate than the current approved AT&T maximum rate.

Issued: William L. Pope, President, Longview, TX