

Network Communications International Corp.
d/b/a NCIC Inmate Phone Service
PSC No. 1 - Telephone
Effective Date: February 2, 2017

Leaf 21
Revision: 0
Superseding Revision:

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.14 Routing of 0 Minus and Emergency Calls

Subscribers utilizing Customer Owned or Leased Currency Controlled Telephones ("COCOTs") may program their telephones to access NCIC's network on a 0 minus basis provided that they comply with applicable Commission rules and regulations and NCIC's verification and testing procedures as set forth in this tariff and its Certificate of Public Convenience and Necessity.

Prior to connecting any COCOT to NCIC's services or relocating or changing the telephone number of any COCOT previously connected, the Subscriber must submit a completed database form containing the exact street address and telephone number of the COCOT and the telephone numbers of the emergency services serving that location.

Subscribers must test each COCOT connected to NCIC's services prior to the initiation of 0 minus services and at least once per quarter thereafter. In addition, each COCOT must be tested after any relocation of the COCOT and after any change in the telephone number of the COCOT. Testing shall be accomplished as set forth below.

A representative of the Subscriber must visit the site of each of the Subscriber's COCOTs and place a 0 minus test call to NCIC's operator. Using a pre-arranged security password, the representative will verify that they are a Subscriber of NCIC and tell the operator the telephone number, location, street address, city, state, and emergency numbers for the COCOT being tested. The operator will verify that this matches the information displayed on the operator screen.

If there are no discrepancies, the operator will record the date, time and operator number associated with the test and save the record. If there are any discrepancies, the operator will make any corrections on the screen and save the record. NCIC will retrieve all test records and verify any corrections with the Subscriber.

Issued: William L. Pope, President, Longview, TX