

Network Communications International Corp.
d/b/a NCIC Inmate Phone Service
PSC No. 1 - Telephone
Effective Date: February 2, 2017

Leaf 22
Revision: 0
Superseding Revision:

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.14 Routing of 0 Minus and Emergency Calls, (Cont'd.)

Subscribers must program each of their COCOTs to automatically route 0 minus calls to the local exchange company in the event that access to NCIC is not available.

NCIC will produce and audit monthly automated reports listing the most recent test dates for each COCOT connected to NCIC's services. Each Subscriber will be provided with this report as it relates to his COCOTs and reminded that all telephones must be tested quarterly to be in compliance. In addition, NCIC will produce a report containing COCOT locations that have not been tested within the last three months. Each affected Subscriber will be provided with this report and will be advised that this telephone is not in compliance, and must be tested within one week to avoid commission interruption.

NCIC will withhold commissions for each COCOT not tested within the week. Commission payments will be resumed only upon submission of a new database form and completion of the verification procedures set forth herein.

On a quarterly basis, NCIC will also verify all emergency numbers contained in its database by telephoning each Emergency Service Provider and verifying the nature of the services it handles and that it is the correct provider for the COCOT locations contained in NCIC's database. NCIC will record any changes and replace them in its database.

Issued: William L. Pope, President, Longview, TX