

PSC NO: 219 GAS  
NIAGARA MOHAWK POWER CORPORATION  
INITIAL EFFECTIVE DATE: 01/01/17  
STAMPS: Issued in Compliance with Order of PSC in Case 15-G-0185 dated 12/16/16.

LEAF: 165  
REVISION: 3  
SUPERSEDING REVISION: 2

**SERVICE CLASSIFICATION NO. 9  
NEGOTIATED TRANSPORTATION SERVICE (CONTINUED)**

**SPECIAL PROVISIONS: (continued)**

14. Service rendered hereunder shall be for a single customer at a single location. Individual agreements are required for each location.
15. The transportation gas must be for the customer's own use at a single location and will not be re-metered, sub-metered, resold, assigned or otherwise disposed of to another or others, except as provided for in the Service Agreement.
16. Communications Protocol. Effective October 2012, the Company will maintain a database of contact information for all of its interruptible customers and interested stakeholders (e.g., DPS Staff, ESCOs, NYSERDA and oil associations). This database will be used to provide notifications to these customers and stakeholders regarding the Company's interruptible service, including: forecast temperatures, potential interruptions, and the initiation/conclusion of actual interruptions. These notifications will be sent via multiple mediums, such as telephone, electronic mail and text message. Beginning October 2012, the Company will perform an annual communications test during which interruptible and temperature controlled customers will be asked to confirm their contact information.
  - a) The Company will commence daily communications with all demand response parties as soon as weather forecasts project outside temperatures to be 20 degrees or below for the upcoming three consecutive days or during times when three days of consecutive customer interruptions occur.
  - b) The Company will implement daily communications with demand response customers (email, mobile text messages, fax or phone call), during an interruption and, at a minimum at least one time at the end of every interruption to remind customers to replenish alternate fuel inventories as needed to maintain minimum levels.
  - c) If a customer fails to interrupt when required, the customer will participate in an unannounced interruption at the end of January. In addition, the customer will need to provide an affidavit stating that it is in compliance with the Company's tariff and will also include its oil dealer's contact information.

Issued By: Kenneth D. Daly, President, Syracuse, New York