

P.S.C. No. 1 – Water  
SUEZ Water New York Inc.  
Initial Effective Date: February 1, 2017

Leaf No. 46  
Revision: 0  
Superseding Revision:

### GENERAL INFORMATION

C. A payment agreement offered for nonpayment of arrears, upon application for service or upon request for reconnection may require the Customer or Applicant to:

(i) make a down payment of up to 20% of the amount covered by the agreement or the cost of one month's average usage, whichever is greater; and

(ii) pay the balance in monthly installments up to the cost of one month's average usage or one-tenth of the balance, whichever is greater.

D. If the Customer demonstrates financial need, no downpayment will be required and installments may be as low as \$10 per month above current bills.

E. A payment agreement offered for backbilling may require the Customer to pay the outstanding charges in three or more monthly installments up to the cost of one month's average usage or one twenty-fourth of such charges, whichever is greater.

F. A payment agreement must be signed in duplicate by a Company representative and the Customer and a downpayment, if required, must be received by the Company before the agreement becomes enforceable by either party.

G. A payment agreement may be renegotiated and amended if the Customer or Applicant demonstrates their financial circumstances have changed significantly beyond their control.

#### 12.3 Reminder and Final Termination

If a Customer fails to make timely payment in accordance with a payment agreement, the Company shall send a reminder notice at least eight calendar days prior to the issuance of a final notice of termination. The reminder notice shall state payment is due within twenty days of the date payment was due or a final termination notice may be issued. If by the 20<sup>th</sup> day after payment was due under the payment agreement the Company has neither received payment nor negotiated a new payment agreement, the Company may demand full payment of the total outstanding charges and send a final termination notice in accordance with 16 NYCRR S.14.4 and S.14.10.

Issued in compliance with the Commission Order 16-W-0130 dated January 24, 2017

Issued by: Christopher J. Graziano, V.P. & Gen Mgr., 360 West Nyack Road, West Nyack, NY 10994

Cancelled by supplement No. 7 effective 08/01/2020