P.S.C. No. 1 – Water SUEZ Water New York Inc. Initial Effective Date: February 1, 2017 Leaf No. 12 Revision: 0 Superseding Revision:

GENERAL INFORMATION

(c) the meter has advanced and there is no Customer of record; or

(d) the application is made by a third party on behalf of the person(s) who would receive service; or

(e) the service does not supply a single family dwelling or individually metered apartment.

A written application may require the submission of information required in an oral application and reasonable proof of the Applicant's identity and responsibility for service at the premises to be served. A written application containing the required information shall be deemed complete when received by the Company.

When accepted by the Company, the application, whether written or verbal, and the terms and conditions of this schedule, as permitted to be modified from timeto-time by the Public Service Commission, shall constitute the contract between the Customer and the Company and shall bind and inure to the benefit of the heirs, executors, administrator's successors, or assigns, as the case may be, of the respective parties thereto.

A Customer of record, for whom the Company is unable to locate a written application but who has made payments for bills rendered by the Company for service rendered, shall be presumed to have made oral application for service.

2. As a condition of providing service, the Company may require an Applicant to:

(a) make full payment or enter into a payment agreement for all amounts due and payable which are not the subject of a pending billing dispute, or covered by an existing payment agreement, including:

(i) residential service provided and billed to prior accounts in the Applicant's name or for which the Applicant is legally responsible;

(ii) other billed tariff fees, charges or penalties; and

(iii) a Customer deposit if required by the Company in accordance with Paragraph 2.2

Issued in compliance with the Commission Order 16-W-0130 dated January 24, 2017