

P.S.C. No. 1 – Water
SUEZ Water New York Inc.
Initial Effective Date: February 1, 2017

Leaf No. 102
Revision: 0
Superseding Revision:

SERVICE CLASSIFICATION No. 8

MISCELLANEOUS SERVICE

(Continued)

- (f) Late Payment Charge
A late payment charge of 1.5% per month may be applied to all unpaid balances no sooner than 23 days following mailing of the bill, as allowed by 16 NYCRR, Section 11.5 (a). This late payment charge is applicable to metered and non-metered Customers in all service classifications. The late payment charge will not be assessed on the total balance due under deferred payment agreements.
- (g) Missed Service Appointment Refund
If the Company misses a service appointment without giving the Customer at least 24 hours notice, then the Customer shall receive a \$25 bill credit.

Issued in compliance with the Commission Order 16-W-0130 dated January 24, 2017

Issued by: Christopher J. Graziano, V.P. & Gen Mgr., 360 West Nyack Road, West Nyack, NY 10994

Cancelled by supplement No. 7 effective 08/01/2020