

Birch Communications of the Northeast, Inc.
d/b/a Birch
PSC No: 2 - Telephone
Effective Date: March 3, 2017

Leaf 57
Revision: 0
Superseding Revision:

ACCESS SERVICES

SECTION 3 - SWITCHED ACCESS SERVICE (CONT'D)

3.4 Access Ordering (Cont'd.)

3.4.2 Access Service Date Intervals (Cont'd.)

B. (Cont'd.)

(2) For service provided under a Negotiated Interval: The Company will offer a Service Date based on the type and quantity of Access Services the Customer has requested. The Negotiated Interval may not exceed by more than six months the Standard Interval Service Date, or, when there is no Standard Interval, the Company offered Service Date, except as otherwise agreed by the Company in writing. The Company will negotiate a Service Date interval with the Customer when:

- a) The Customer requests a Service Date before or beyond the applicable Standard Interval Service Date; or
- b) There is no existing facility connecting the Customer Premises with the Company; or
- c) The Customer requests a service that is not considered by the Company to be a standard service offering (for example, if additional engineering or special construction is required to complete the order); or
- d) The Company determines that Access Service cannot be installed within the Standard Interval.

C. All services for which rates are applied on an Individual Case Basis are provided with a Negotiated Interval.

3.4.3 Access Service Request Modifications

The Customer may request a modification of its ASR prior to the Service Commencement Date. All modifications must be in writing using the industry ASR process. The Company, in its sole discretion, may accept a verbal modification from the Customer. The Company will make every effort to accommodate a requested modification when it is able to do so with the normal work force assigned to complete such an order within normal business hours.

Issued By: Gordon P. Williams, Jr., Senior Vice President & General Counsel