

**Birch Communications of the Northeast, Inc.****d/b/a Birch**

PSC No: 1 - Telephone

Effective Date: March 3, 2017

Leaf 173

Revision: 0

Superseding Revision:

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**LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES**

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**SECTION 11 – OBSOLETE SERVICES (CONT'D.)****11.1 Primus Telecommunications Services (Cont'd.)****11.1.5 Trouble Isolation Charge**

When a visit to the Customer's premises is necessary to isolate a problem reported to the Company, but identified by the Company's technical as attributable to Customer-provided equipment or inside wire, a separate charge applies in addition to all other charges for the visit.

	<u>Minimum</u>	<u>Maximum</u>
Per Premises Visit, Residence:	\$10.00	\$50.00
Per Premises Visit, Business:	\$10.00	\$50.00