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Birch Communications of the Northeast, Inc. d/b/a Birch

PSC No: 1 - Telephone

Effective Date: March 3, 2017

Leaf 117 Revision: 0 Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 5 – LOCAL EXCHANGE SERVICE (CONT'D.)

- 5.4 Cleartel Services (Cont'd.)
 - 5.4.1 Residential Price Packages (Cont'd.)
 - C. Home Connection Plus (Cont'd.) (1)(2)
 - 4. Rules & Regulations:
 - Miscellaneous Service Charges will apply see Section 5.4.8 of this tariff.
 - Long Distance is available with this product see Section 7.3 of this tariff.
 - Declining free features does not reduce the package rate. For a list of features, see Section 5.5 of this tariff.
 - The availability of certain features depends on ILEC feature availability.
 - Caller ID Customers must provide and connect their own compatible CPE.
 - Toll Free service is available with this product see Section 7.1 of this tariff.
 - Early Termination Fees are calculated using the following formula: \$100 x Months Remaining. The termination penalty will apply per location on the original contract or any subsequent renewal of the contract.
 - Product may not be available in all CLLIs.
 - An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to Home Connection Plus. There is a maximum of 20 extensions per voicemail box.
 - (3) Effective September 18, 2009 this product is Grandfathered and no longer available.
 - (4) Effective August 5, 2010, this product will be billed as BirchNet Basic Plus.

Issued By: Gordon P.Williams, Jr., Senior Vice President & General Counsel