

**Birch Communications of the Northeast, Inc.**  
**d/b/a Birch**  
PSC No: 1 - Telephone  
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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

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SECTION 5 – LOCAL EXCHANGE SERVICE (CONT'D.)

5.4 Cleartel Services (Cont'd.)

5.4.3 Payphone Service Provider (PSP) Services (Cont'd.)

2. Rules and Regulations (Cont'd.)

K. Each payphone station: (Cont'd.)

4. Must permit outgoing calls to be placed at all times. Each pay telephone service company shall make all reasonable efforts to minimize the extent and duration of interruptions of service. Service repair programs should have as their objective the restoration of service on the same day that the interruption is reported to the company (Sundays and holidays excluded).

L. Telephone Directories (current white page directory for the local calling area and a reasonably current yellow page directory that is appropriate for the calling area of the payphone station) shall be maintained at each payphone station.

1. Where there is a single payphone station, a directory shall be maintained at each station.
2. Where there are two or more payphone stations located in a group, a directory for the entire local calling area shall be maintained at every other station. However, where telephone pay stations are fully enclosed, a directory shall be maintained at each payphone station.
3. Payphone stations that provide local directory assistance at no charge are exempt from the provision of this rule. A notice must appear on the placard if local directory assistance at no charge is being provided.

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Issued By: Gordon P. Williams, Jr., Senior Vice President & General Counsel