

PSC NO: 4 TELEPHONE
Citizens Telecommunications Company of New York, Inc.
d/b/a Frontier Communications of New York
Initial Effective Date: February 13, 2017

Section: 3 Leaf: 9
Revision: 4
Superseding Revision: 3

SECTION 3 – DIRECTORY LISTINGS

A. ALPHABETICAL DIRECTORY (cont'd)

7. Unlisted Service

a. General

Unlisted telephone numbers are not listed in the Telephone Company's alphabetical directory but are available from the information operator upon subscriber request.

b. Rates

<u>Upstate</u>	<u>C&U</u>	<u>Iroquois</u>	<u>Western Counties</u>	<u>Red Hook</u>	<u>Delaware</u>
\$3.85	\$3.85	\$3.85	\$3.85	\$3.85	\$3.85

(C)

c. Domestic Violence Waiver

Pursuant to Section 91(7) of the Public Service Law, where a customer requests protection of his or her identity in connection with the customer's purchase of telephone service and the customer a) is a victim of domestic violence, as defined in Section 459-a of the New York Social Services Law, and b) for whose benefit any order of protection, other than a temporary order of protection, has been issued by a court of competent jurisdiction, the Company will:

1. Allow the customer to use a modified or alternative name for a directory listing, or
2. Waive the otherwise applicable charges for a non-published telephone listing

These listings shall conform to all the same requirements of other non-published listings. A customer requesting such an accommodation shall provide a copy of the order of protection to the Company.

B. WHOLESALE LISTINGS

1. Directory Subscriber Listing Information

a. General

Directory Subscriber Listing Information, referred to as Directory Database, is defined as a white Leaf No. listing that identifies the subscriber of a telephone Company which includes the subscriber's name, telephone number, address or primary advertising classification used for publication or used in any directory assistance format.

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