

PSC No: 16 - Gas  
Rochester Gas and Electric Corporation  
Initial Effective Date: May 1, 2017

Leaf No. 38  
Revision: 3  
Superseding Revision: 2

## GENERAL INFORMATION

### 2. HOW TO OBTAIN SERVICE (Cont'd)

#### **F. LIMITATIONS OF SERVICE OFFER – Residential and Non Residential (Cont'd)**

(6) Minimum Insulation Standards for the Provision of Gas Service (Cont'd)

(h) Waivers (Cont'd)

In the case of a dwelling having six or more stories, storm windows shall not be required as long as the Company certifies that the dwelling's windows are caulked and weatherstripped. This certification shall be made in writing to the Commission. A storm window shall not be required on any window opening onto a fire escape.

Copies of waivers granted or denied by the Company shall be made available to the Commission. Applicants denied waivers shall be informed of their right to appeal that denial to the Commission.

The Commission may grant a waiver of the requirements of Rule 2.F.(6)(g) for just cause after an applicant for gas service has been denied a waiver by the Company.

(i) Certificate of Compliance

A dwelling's compliance with Rule 2.F.(6)(g) shall be certified either by (1) the owner, (2) a contractor of the owner's choice who has inspected the dwelling, or (3) a Company representative who has inspected the dwelling at the owner's request. (See Rules 8.D.(2) and 8.D.(3.))

The Company shall provide the Certificate of Compliance to the applicant at the time of application for service, so that the applicant shall be apprised of the requirements for service and the methods by which compliance can be certified.

ISSUED BY: Joseph J. Syta, Vice President, Controller and Treasurer, Rochester, New York