

TC Systems, Inc.  
P.S.C. No. 7 -- Telephone  
Access Services  
Effective Date: March 28, 2016

Section 9  
Leaf No. 15  
Revision: 2  
Superseding Revision: 1

## 9. AT&T DEDICATED ETHERNET

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### 9.5 General Provisions (continued)

#### 9.5.3 Connections

##### A. Responsibilities of Customer

Customer is responsible for any equipment or services not provided by the Company and connected to services provided by the Company. Any equipment or services connected to services provided by the Company must comply with the Company's interface requirements and with Part 68 of the F.C.C. Rules (47 C.F.R. Part 68), to the extent applicable.

##### B. Testing and Maintenance

If a trouble condition occurs, Customer must determine if the fault is in the equipment or services not provided by the Company. The Company will test and maintain only service provided by the Company. Company testing of service usually will be performed remotely. If the Company does dispatch a repair person, at Customer's request, to the Customer Site to perform tests or repairs in connection with a Customer-reported trouble, and testing discloses that Company service is working correctly, then a Maintenance of Service Charge or other administrative charge may apply.

##### C. Changes

The Company is not responsible to Customer or any other party if a change in the Company's Service Components, operations, or procedures, (a) affects any equipment or services provided by others, or (b) requires their modification or upgrade in order to be used with the Company service. The Company is not obligated to alter or modify Company service because of additions or changes to equipment or service not provided by the Company.

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Issued by: Linda Guay, Director