

**thinQ, Inc.**

New York PSC No. 1 - Telephone

Effective Date: May 26, 2016

Section 2

Original Leaf 53

---

**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)****2.21 Emergency / Crisis / Disaster Restoration and Provisioning - Telecommunications Service Priority, (Cont'd.)****2.21.5 Preemption**

When spare facilities are not available, it may be necessary for the Company to preempt the facilities required to provision or restore a TSP service. When preemption is necessary, non-TSP services may be preempted based on the Company's best judgment. If no suitable spare or non-TSP services are available, the Company may preempt an existing TSP service to restore a TSP service with a higher restoration priority assignment. When preemption is necessary, prior consent of the service user whose service will be preempted is not required; however, the Company will make every reasonable effort to notify the preempted customer of the action to be taken.

---

Aaron Leon, CEO  
thinQ, Inc.  
5420 Wade Park Blvd Suite 100  
Raleigh, North Carolina 27607