

P.S.C. No. 1 – Water
United Water New York Inc.
Initial Effective Date: **March 27, 2016**

Leaf No. **40.1**
Revision: **0**
Superseding Revision:

10.4 Voluntary Third Party Notice Prior to Discontinuance of Service

The Company shall permit a Residential Customer to designate a third party to receive a copy of every notice regarding termination of service sent to such Residential Customer, provided that such third party indicates in writing his or her willingness to receive such notice. The Company will promptly notify the Residential Customer in writing if the third party refuses or later decides not to accept such notice. The Company will notify the third party that the Agreement to Receive Notice does not mean the third party must pay for the service provided to the Customer.

10.5 Discontinuance of Residential Service – Special Procedure

Special emergency procedures, required by 16 NYCRR S.14.5 provide special protections for specified Residential Customers regarding the termination and restoration of service in cases involving medical emergencies, the elderly, blind or disabled, and terminations during cold weather periods for premises with heat-related service.

Issued by: **C.J. Graziano**, V.P. & Gen. Mgr., 360 West Nyack Road, West Nyack, NY 10994