

**thinQ, Inc.**

New York PSC No. 1 - Telephone

Effective Date: May 26, 2016

Section 8

Original Leaf 3

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**SECTION 8.0 - SPECIAL SERVICES AND PROGRAMS, (CONT'D.)****8.3 Universal Emergency Telephone Number Service**

Universal Emergency Telephone Number Service (911 Service) is an arrangement of Company central office and trunking facilities whereby any telephone user who dials the number 911 will reach the emergency report center for the telephone from which the number is dialed or will be routed to an operator if all lines to an emergency report center are busy. If no emergency report center customer exists for a central office entity, a telephone user who dials the number 911 will be routed to an operator. The telephone user who dials the 911 number will not be charged for the call.

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