Savecom Telecom, Inc. New York PSC Tariff No. 2 Effective: March 2, 2016 Leaf 76 Revision 1 Supersedes 0

SECTION 5 - SUPPLEMENTAL SERVICES (cont'd)

5.2 CLASS Services

The following types of calls cannot be Automatically Redialed:

- * Calls to 800 Service number
 - Calls to 900 Service number
 - * Calls preceded by an interexchange carrier access code
 - * International Direct Distance Dialed calls
 - * Calls to Directory Assistance
 - * Calls to 911
- c. Automatic Recall

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The Automatic Recall stores the number of the most recent incoming call (including unanswered incoming calls) to a customer's number. This allows a customer to dial back any missed or unanswered telephone calls.

d. Customer Originated Trace

Customer Originated Trace allows customers to key in a code that alerts the network to trace the last call received. The traced telephone number is automatically sent to the company for storage for a limited amount of time and is retrievable by legally constituted authorities upon proper request by them. By contacting the company the customer can use this application to combat nuisance calls.

- 5.2.3 Rates and Charges
 - a. Monthly Rates

Maximum and minimum rates for this service are located in Section 6, Residential Network Switched Service, and Section 7, Business Network Switched Service.

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