Status: CANCELLED Received: 02/02/2016 Effective Date: 03/02/2016

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SECTION 5 - <u>SUPPLEMENTAL SERVICES (cont'd)</u>

5.2 CLASS Services

5.2.3 b. Connection Charges (cont'd)

Connection charges may apply when a customer requests connection to one or more features. Orders requested for the same customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same customer account at the same premises.

Minimum: \$ 5.00 Maximum: \$ 25.00

c. Trial Period

The Company may elect to offer a free or reduced rate trial and any new CLASS Feature(s) to prospective customer within 90 days of the establishment to the new feature. See Section 5.4, Service and Promotional Trials, below.

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