

Savecom Telecom, Inc.
New York PSC Tariff No. 2
Effective: March 2, 2016

Leaf 2
Revision 1
Supersedes 0

Contacting the Public Service Commission

In the case of a dispute between the Customer and the Company which cannot be resolved with Mutual satisfaction, the Customer may file a complaint by contacting the New York State Department of Public Service by phone, online or mail.

1. By Phone:

Helpline (for complaints/inquiries)
1-800-243-3377 for Continental United States or,
1-800-662-1220 for Hearing/Speech Impaired: TDD or,
(518) 472-8502

2. Online:

<http://www.dps.ny.gov/complaints.html> or,

3. By Mail:

NYS Department of Public Service
Office of Consumer Services
3 Empire State Plaza
Albany, NY 12223-1350

Issued By: Simon J alas, President, 709 Church Avenue, Brooklyn, NY 11218