

PSC No: 120 - Electricity  
New York State Electric & Gas Corporation  
Initial Effective Date: June 1, 2016  
Issued in Compliance with Order in Case 14-E-0423, dated June 18, 2015

Leaf No. 117.46.19  
Revision: 1  
Superseding Revision: 0

#### GENERAL INFORMATION

36. Direct Load Control Program (Cont'd)

E. Applications

Applications to participate under this program may be made throughout the year either electronically or in writing.

F. Customers Receiving a Control Device From the Company

Customers who receive a Control Device from the Company shall be enrolled in the Program and agree to allow the Company to control the Control Device for the purpose of this Program. The Control Device shall become the Customer's property upon installation.

Customers who receive a Control Device for the purposes of controlling a room air conditioner shall receive a \$20 sign-up payment after the Control Device is installed. Customers who participate in Tests or Events are eligible for \$5 payable by bill credit or other means at the Company's discretion for each Test or Event if they fully participate.

Customers who receive a Control Device for the purpose of controlling a central air conditioning unit shall receive free basic installation of the Control Device. Customers who participate in Tests or Events are eligible for \$5 payable by bill credit or other means at the Company's discretion for each Test or Event if they fully participate.

G. Customers Enrolling a Control Device Through a Service Provider

This option is open to all qualified customers in the Company Service Territory.

Customers who install and enroll a Control Device through a Service Provider for the purpose of controlling a central air conditioning unit shall receive a one-time credit of \$85. Customers who participate in Tests or Events are eligible for \$5 payable by bill credit or other means at the Company's discretion for each Test or Event if they fully participate.

H. Restrictions

This Program is available to customers who participate in Unplanned Events in the Company's Distribution Load Relief Program, but not to Customers who participate, either directly or indirectly through a third party, under any other Company or NYISO demand-response Program (e.g., the NYISO Special Case Resources (SCR) Program (or any applicable Company Program that is intended to take the place of the NYISO SCR Program) or in Planned Events in the Company's Distribution Load Relief Program.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Binghamton, New York