

PSC NO: 9 GAS
NATIONAL FUEL GAS DISTRIBUTION CORPORATION
INITIAL EFFECTIVE DATE: 05/31/2016

SECTION: 0 LEAF: 10
REVISION: 0
SUPERSEDING REVISION:

GENERAL INFORMATION (Cont'd)

II.1. – Cont'd

A "late payment" is any payment made more than 20 calendar days after the date payment was due. Payment is due whenever specified by the Company on its bill, provided such date does not occur before personal service of the bill or three calendar days after the mailing of the bill.

"Tampered equipment" is any service related equipment that has been subjected either to unauthorized interference so as to reduce the accuracy or eliminate the measurement of gas service, or to unauthorized connection occurring after a Company has physically disconnected service.

"Arrears" for non-residential customers means charges for which payment has not been made more than 20 calendar days after payment was due.

The term "premises" means any building, buildings or facilities where natural gas burning equipment is located.

A "backbill" is that portion of any bill, other than a levelized bill, which represents charges not previously billed for service that was actually delivered to a non-residential customer during a period preceding the current billing cycle. A bill based on an actual reading rendered after one or more bills based on estimated or customer readings which exceeds by 50 percent or more the bill that would have been rendered under the Company's standard estimation program is presumed to be a backbill.

"Aggregation" is the grouping together of customers for the purpose of obtaining gas supplies from non-utility commodity suppliers.

"Balancing" is the Company's managing of a natural gas supplies to enable the customer or customer's agent to match the customer's daily usage requirements to the customer's Daily Delivered Quantities.

"Burner Tip" refers to consumption at end-use customer's billing meter.

The "City Gate" is the interconnection point between the interstate pipeline and the Company.

"DDQ" is Daily Delivery Quantity. The quantity of gas a Supplier is required to deliver to the Company on a particular day for redelivery by the Company to the end user Customer.

"ADDQ" is Aggregated Daily Delivery Quantity. The quantity of gas a Supplier is required to bring to the Company each day for redelivery by the Company to the Supplier's group of Customers.

"Cost Mitigation Reserve (CMR)" is a reserve established pursuant to the Commission's order dated October 21, 1998, issued in Case 98-G-1291.

"Marketer" is any non-utility entity that is determined eligible to provide or arrange to provide a gas supply and other services on behalf of end-use Customers in the Company's service territory. For purposes of applying the Uniform Business Practices, "Supplier" under Service Classification No. 19, and generally throughout this tariff, the terms "Marketer" and "Supplier" shall be interchangeable with "ESCO" as defined in the Uniform Business Practices.

Issued by C. M. Carlotti, President, 6363 Main Street, Williamsville, NY 14221
(Name of Officer, Title, Address)