

PSC NO: 9 GAS
NATIONAL FUEL GAS DISTRIBUTION CORPORATION
INITIAL EFFECTIVE DATE: 05/31/2016

SECTION: 0 LEAF: 17
REVISION: 0
SUPERSEDING REVISION:

GENERAL INFORMATION (Cont'd)

II.2.C. – Cont'd

installments, 50 percent down and two monthly payments of the balance. A request for a deposit or deposit increase shall be in writing and shall advise the customer:

- a. why the deposit is being requested;
- b. how the amount of the deposit was calculated;
- c. that the deposit is subject to later upward or downward revision based on the customer's subsequent billing history;
- d. that the non-residential customer may request that the Company review the account in order to assure that the deposit is not excessive;
- e. the circumstances under which the deposit will be refunded;
- f. that if applicable, the customer will receive annual notice of the interest credited to the accounts;
- g. about the available deposit alternatives; and
- h. that for an existing customer from whom the deposit is being requested because of delinquency or potential delinquency, the deposit may be paid in three installments.

The Company shall issue to every non-residential customer from whom a deposit is obtained, receipt showing the date, the account number, the amount received and the form of the payment.

(5) Deposit Calculation

The amount of a deposit shall not exceed the cost of twice the non-residential customer's average monthly usage, except in the case of non-residential customers whose usage varies widely such as space heating or cooling customers, or certain manufacturing and industrial processors, where the deposit shall not exceed the cost of twice the average monthly usage for the peak season.

In the case of an existing non-residential customer who has 12 months or more of billing history, the amount of the deposit shall be based on service used during the previous 12 month period as evidenced by the billing history.

In the case of a new non-residential customer or a non-residential customer with less than 12 months of billing history, the amount of the deposit shall be based on one or more of the following, as available:

Issued by C. M. Carlotti, President, 6363 Main Street, Williamsville, NY 14221
(Name of Officer, Title, Address)