

ETRALI NORTH AMERICA, LLC
P.S.C. NO 1 TELEPHONE
Effective Date: July 20, 2016

Leaf: 38
Revision: 0
Superseding revision:

2.0 RULES AND REGULATIONS (CONT'D)

2.14 Service Connections (Continued)

2.14.6 Non-Standard Situations

At the Customer's request and the acceptance by Company, at Company's sole discretion, installation and/or maintenance may be performed outside Company's regular business hours, on an expedited basis, in hazardous locations, or in other non-standard situations. In such cases, charges will be arranged on an individual case basis (ICB). If installation is started during regular business hours but, at the Customer's request and Company's acceptance, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays and/or night hours, additional charges may apply.

2.15 Service Provided by Other Carriers

Company shall have no responsibility with respect to billings, charges or disputes related to services used by the Customer or End User which are not included in the Service herein. The Customer or End User shall be fully responsible for the payment of any bills for such services and for the resolution of any disputes or discrepancies with other Carriers, and will fully indemnify and hold Company harmless from any and all claims associated with services or equipment provided to Customer by Carriers or other third parties.

Issued By: Douglas Kortrey, Vice President and Secretary, Etrali North America, LLC,
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